



A MESSAGE FROM THE CEO

As we reflect on the past year, I am filled with gratitude for the resilience, innovation, and compassion that define our work. At every level of our organization, we have embraced the opportunity to grow, to evolve, and to expand—not only in the services we provide, but in the ways we connect with and empower our community.

Growth has meant deepening our commitment to those we serve, evolving has challenged us to rethink how we deliver care, and expansion has opened new doors for collaboration and impact. Together, we are building a future where mental wellness is accessible, equitable, and embraced as a vital part of community health.

Thank you for being part of this journey.

Warmly,

Susan Coyle

Susan Coyle, RN, MPH, *Chief Executive Officer*

“ I started attending IOP services at Chartiers in October of last year and it has changed my life! I have one of the best therapists I have ever had in 15 years of therapy. I would recommend Chartiers Center to anyone who truly is looking for help to better their mental and emotional state. ”

A MESSAGE FROM THE BOARD PRESIDENT

Planting the seeds of hope in the pathway to recovery and independence, the dynamic staff & management of Chartiers Center continue to grow, evolve and expand our robust services. With the addition of a new program, Athena, Homeless & Housing Supports has grown into its own service line! Athena will be serving individuals and families who are experiencing homelessness and have a justice system connection.

Our IDD service line has expanded to include a 100% Community Participation Program, The Forward Together Project. This program builds and fosters inclusive and community relationships with participants to learn new skills and make meaningful relationships within their communities.

Our Creative Recovery program has evolved into a fully community-based social rehabilitation program. Participants have found this program to be integral to their mental health recovery and have been able to make meaningful connections and friendships!

The Board of Directors is proud and honored to serve our resilient, dedicated and compassionate staff and management, who work collaboratively to overcome challenges and ensure our consumers & participants' goals are met. We look forward to another year of creative and innovative services that will help nurture recovery, independence and personal improvement.

Rod Willaman

Rod Willaman *Board President*

PLANTING HOPE, NURTURING IMPROVEMENT

Early in 2025, Chartiers Center took on the task to re-evaluate our Values and form a new tagline, that was representative of the agency today. To achieve such a large task, the agency utilized a unique approach; we reach out to our staff! The Employee Engagement Committee, consisting of staff members from each program & site, worked together with the Mission, Vision & Values Committee to refresh our values.

This approach is unique because the new values and tagline come from the people that see and work with our consumers and participants almost every day. This led to spirited discussions and ensuring our values represented the strides and successes of our consumers as well as our staff! Because of the diversity of our staff, we were able to take into consideration a variety of different perspectives to finalize our values:

Inclusion, Collaboration, Resilience, Creativity, Innovation & Personal Improvement.

Our new tagline, “Planting Hope, Nurturing Improvement”, developed by George Brice, a Direct Support Aide in our IDD Achievement Center, captures the spirit of each and every program at Chartiers Center.



HOUSING BECOMES ITS OWN SERVICE LINE

Built on the foundation of providing permanent housing support and teaching skills for resilience and self-sufficiency, our newly awarded service line, Recovery Living Services, grows to housing 241 individuals and families at any given moment. Additionally, Chartiers Center launched a new housing program within this service line, Athena, in July 2025. Athena's focus will be providing housing and on-going case management and support to individuals and families who have a mental health condition, a connection to the justice system and are experiencing homelessness.

Since 2012, our Housing programs have served those who are experiencing homelessness and have a mental health or substance use diagnosis or any disabling condition. The addition of Athena ensures that there are less barriers for individuals and families to be successfully housed.

Success is measured by the ability of the person to remain "housed" and their successful progression to integrated community life without the supportive services or financial support of Chartiers Center programs. We are proud that Chartiers Center's programs are consistently ranked within the top 4 in Allegheny County with outstanding outcomes and successes; both defined by HUD and those we serve. When consumers work with Chartiers, they get a whole care team, which includes a Nurse and a Certified Recovery Specialist, to help them stabilize their mental health and keep their homes.



THE FORWARD TOGETHER PROJECT FOSTERS COMMUNITY INCLUSION



Chartiers Center's IDD Program in Dormont continues to be a place where participants continue to improve their social and cognitive skills while pursuing their personal goals both within the center and in the community. To further expand our IDD services into the community, earlier in 2025, Chartiers Center launched the Forward Together Project. This new program continues the philosophy of dignity and respect that is the center of all our services.

The Forward Together Project is 100% in the community. This program fosters inclusion, creates meaningful connections within communities and provides a diversity of options to enrich and enhance the participant's life. From learning appropriate social interactions, to riding a public transportation to volunteer work, this program's vision is to ensure that everyone's voice is heard, and all needs are met.

VALUES: A POEM BY A JANUS PARTICIPANT

When the ghosts of the past
Barter with the silhouette of now
Don't you wish for a compromise
All be it both sides can change their thoughts
To suit their mood of today
For who knows

Which adversary has the advantage
Because it all depends on your point of view
Because who knows
Who will become king

CREATIVE RECOVERY IS 100% IN THE COMMUNITY

As of March of 2025, our Creative Recovery program is 100% in the community. This program was primarily based out of our Mt. Lebanon location and had site based social activities and discussion groups. To foster a greater sense of independence and rebuild self-esteem, Creative Recovery in the Community shares valuable life experiences so participants can support each other and build community rapport with individuals with diverse backgrounds.

Participants regularly participate in meditation groups, creative activities in parks, while learning budgeting & valuable social skills while discovering positive ways to express their emotions in new environment with a safe group of individuals. With the new approach to social rehab, clients have enjoyed the variety in activities to help them sharpen their skills. Clients have been attending the program more consistently while highlighting the different opportunities to use the skills learned.



Creative Recovery Participants volunteer to make lunch for homeless shelters.

SPECIAL THANKS

Special thanks to those who have supported our work this past year. Listed donations were made from July 1, 2024, to June 30, 2025. We are grateful to the many donors who have given generously, including the donations to our White Xmas Program which benefits our consumers. For more information call (412) 221-3302 ext.118 or scan the QR code for donations. Thank you

DONORS

\$1000 +

Wendy Hafkenschiel

\$500 +

Craig Molinaro

\$200 +

Sue Coyle
Alison Aiken
Rosi Albert
OTB Café Incorporated
John Randal
Mary Lynn Taylor
Dennis Wang
Rod Willaman

\$100 +

Susan Bryan
Dan Martin
Marilyn Sullivan
Rani Mikkilineni
Mary Beth Poremski
SEAS Ladies of Charity
Judy Starr
T Swisher
James Wood
Lorraine Zwickle
Janelle Eberhardt

\$50 +

MK Bonn
Lindsay Bahl
Anya Brown
Whitney Falba
Jeremy Funkhouser
Krish Mohan
Patricia Nicoletta
Justine Perhosky
Linda Kady
Maria Wojtek

FRIENDS

John Aiken
Marian Krek

IN KIND

7-Eleven, Bridgeville
Rosi Albert
Analytics RX
Armstrong's
Babst Calland
Jane Bahl
Boehmer
Bombas Giving Program
Bowser
Brentwood Bank
Sherry Brill
Brown & Brown Insurance
Susan Bryan
Burgh's Pizza and Wings
Café Americano

Mary Campbell
Cardello Lighting
Carnegie Elementary School
Carnegie Museums of Pittsburgh
Cash Club
CCAC Occupational Therapy
Chatham Univ.
Occupational Therapy
Costco
Sue Coyle
Crunch Fitness of McCandless
Jeff DeSantis
Michelle DeVos
Dog Stop
Emma Kafe and Deli
Enkompas
First Watch
Ghelarducci
Giant Eagle
Goodwill's Give Back Program
Guardian Storage
Henderson Brothers
Heritage Valley School of Nursing
Home Depot
Huwe Chiropractic
Hyeholde Restaurant
Janitor Supply
LaBella Bean
Lincoln Bakery
Maher Duessel
Mahla Office Furniture
Dan Martin

Janet Meub
Rani Mikkilineni
Mindful Kreative
Napoli's
New Life Fellowship
Nothing Bundt Cakes
Paycom
P&A Group
Pittsburgh Cleaning Services
Pittsburgh Community Food Bank
Pittsburgh Holiday Banquet
Pittsburgh Zoo
Poremski Plumbing
Portman's Market
Qualifacts
Robert Morris University
Sarasnick's Hardware
Seraphina's Pizza
South Fayette Friends Group
Starbucks
St. Elizabeth Ann Seton
Ladies of Charity
St. Louise DeMarillac School
St. Raphael the Archangel Parish
Target Office Products
Texas Roadhouse
Toshiba
Trust Capital
UPMC Healthplan
Vertilocity
Dennis Wang
White Hat Industrial

Wilkes University
Rod Willaman
Tony Zenner Vending Services
Zone 3 Pittsburgh Police

IN HONOR OF

Nancy Poremski

IN MEMORY OF

Taylor James Black
Caroline Coticchia
Arthur Coyle
Mary Ann Coyle
Marie Eritz
Jaya Kondaviti
Thomas and Mary Pillion
S. Sennerikuppam
Jerry Starr

GRANTS

Amelia Miles Foundation/PNC
Brentwood Bank
Goodwill Give Back Program
Marathon Oil
Massey Charitable Trust
Paycom
The Pittsburgh Foundation
Pittsburgh Indian Community and Friends
Snee-Reinhardt
Charitable Foundation

Cover Art by MPR Participants. All art in this Annual Report was created by Chartiers Center consumers and participants.

BOARD OF DIRECTORS

President

Rod Willaman

1st Vice President

Jeremy Funkhouser

2nd Vice President

James Wood

Secretary

Mary Lynn Taylor

Treasurer

Susan Bryan

Immediate

Past President

Susan Bryan

Anya Brown

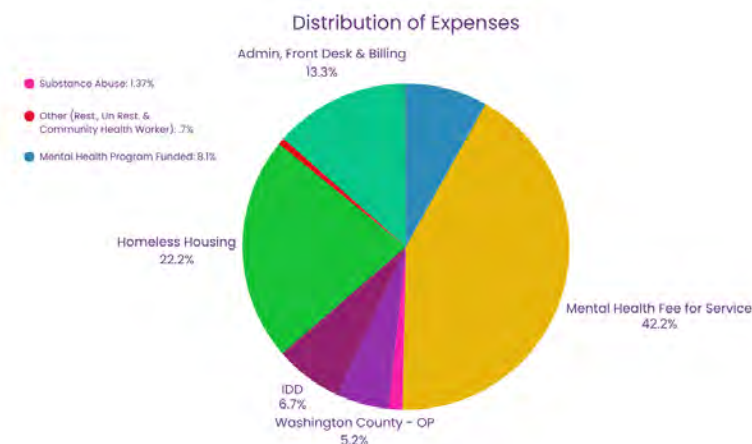
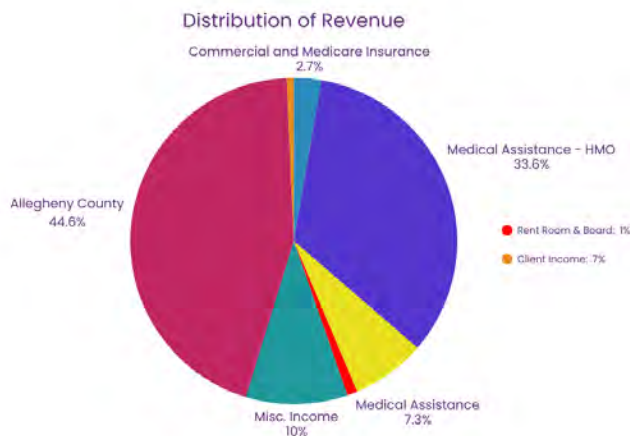
Daniel Martin

Marilyn Sullivan

Justine Perhosky

Dennis Wang

Patricia Nicoletta



DONATE TO CHARTIERS CENTER



CHECK OUR JANUS PARTICIPANT'S BOOK OF POETRY

