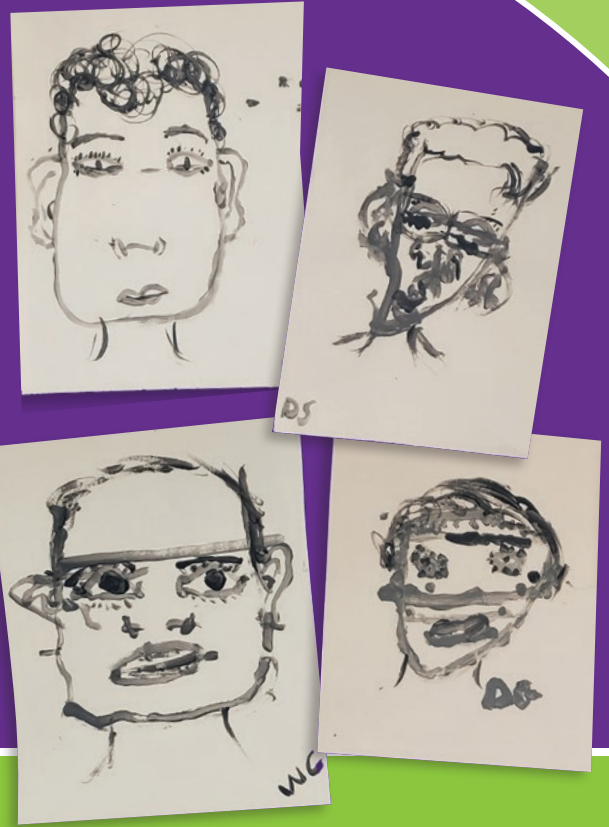




2025-2026 ANNUAL REPORT

Together, We Make Progress Possible



Self-portraits created by individuals in our IDD program, the Choice Center.

A MESSAGE FROM The CEO and Board President

As we reflect on the past year at Chartiers Center, we are reminded that meaningful progress does not always come from doing something new. Sometimes, it comes from strengthening what we already do well and continuing to listen to the people we serve.

Over time, those individuals and families have helped shape our understanding of what it truly means to support someone on their journey. Recovery and personal growth are about more than addressing a single need. They are about helping each person build a stable, self-directed life.

That understanding is at the heart of our whole-person approach. Across our organization, we recognize that behavioral health, housing, relationships, independence, and a sense of purpose are often deeply

connected. By bringing together the right services and supports around each person, we meet people where they are while helping them move toward where they want to be.

None of this work would be possible without the dedication of our team. Every day, our staff build relationships, remove barriers, and help people recognize what is possible for their lives. We are equally grateful to our Board of Directors, community partners, donors, and supporters who continue to believe in our mission and make this work possible.

It is through this collective commitment that we can continue listening, learning, and evolving alongside the people we serve. Together, we can create opportunities for greater independence that help people build the lives they envision for themselves.

With gratitude,



Susan Coyle, RN, MPH
Chief Executive Officer



Mary Lynn Taylor
Board President

MOBILE PSYCHIATRIC REHABILITATION (MPR) PROGRAM

Meeting People Where They Are

Recovery isn't one-size-fits-all. Chartiers Center's Mobile Psychiatric Rehabilitation (MPR) Program works alongside individuals to identify what matters most to them and provide tailored support along the way.

MPR focuses on each person's strengths and building skills through support provided in homes and community settings. This year, clients have made meaningful progress toward goals that once felt out of reach.

BUILDING INDEPENDENCE

One client participated in MPR for over three years, working on goals related to wellness, employment, and independent living. The team supported him in navigating appointments, accessing housing resources

and Medicaid benefits, and managing challenges at work. By discharge, he was maintaining employment, had secured Section 8 housing, and was independently socializing while maintaining his sobriety.

A PLACE TO CALL HOME

Another client moved into his own apartment for the first time. By discharge, he had obtained Section 8 housing and was successfully paying his portion of the rent. He also maintained his sobriety while developing greater independence in his social life.

TURNING EDUCATION INTO OPPORTUNITY

For another client, MPR provided the support she needed to maintain housing over two years while pursuing her educational goals. She graduated, earned her Medical Billing Certification, and began exploring employment opportunities.

This year, Janus MPR has helped more than 15 clients develop the skills needed to remain housed. These successes show what can happen when people have the tools to direct their recovery and build the future they want.

INTELLECTUAL AND DEVELOPMENTAL DISABILITIES (IDD)

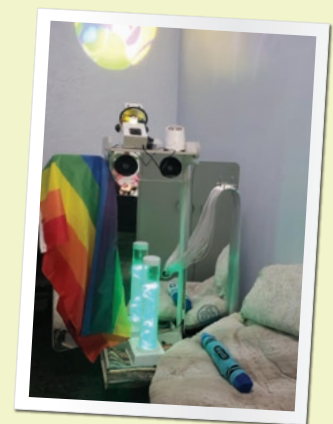
A Space Designed for Comfort and Connection

At Chartiers Center's IDD Day Programs, creating a supportive environment means recognizing that everyone experiences the world differently. For some participants, having a quiet place to pause and recharge can make all the difference.

The Sensory Area offers a space with visual, tactile, sound, and scent-based sensory items designed to support comfort and well-being. Participants use the space when they feel overwhelmed or need a break from stimulation. The calming environment helps them regulate emotions and return to their activities feeling more focused.

The support begins each morning. Soft lighting and soothing music create a peaceful atmosphere as participants arrive, setting a calm tone for the day.

By adapting the space over time, the IDD Day Programs continue to create an environment where participants can feel safe and ready to engage in their day.



**Sometimes,
meaningful
support starts
with simply
having a place
to pause.**

RECOVERY LIVING SERVICES

Home Can Be More Than a Place to Live

For more than two decades, Bob S. experienced instability, homelessness, and active addiction. Today, his life looks very different. He has a place to call home, is in recovery, and has restarted his contracting business.

Bob's journey is one example of the impact of our Recovery Living Services Program, which brings together housing support, mental health services, and substance use treatment to help individuals and families across nearly 250 households.

This integrated approach recognizes something Chartiers Center has learned through decades of serving the community: securing housing is an important first step, but lasting stability

often requires addressing the other challenges a person may be facing.

That means looking beyond any one diagnosis, circumstance, or immediate need. Through a whole-person approach, Chartiers Center staff work alongside participants to identify their individual goals and connect them with the services and supports that can help them move forward.

For Bob, that support has helped create a foundation from which he can rebuild. In addition to maintaining his recovery and reviving his contracting business, he is now working toward establishing a nonprofit to support others experiencing housing instability.

“

Chartiers Center
has been **instrumental**
in **turning my life in**
a new, healthy direction.

I have been to over 10 treatment centers, and the people at Chartiers Center have **taught me how to have hope in myself** through spiritual enrichment and other more esoteric practices. Compared to other treatment centers, **I feel rejuvenated** and ready to continue treatment and **bettering my life.**

*- Person supported by
Chartiers Center*

”

Special Thanks

Every achievement at Chartiers Center is made possible by a community of people who believe in our mission. We are grateful to the donors, partners, organizations, and friends who generously contributed throughout the past year.



\$1,000+

Staunton Farm Foundation
Wendy Hafkenshiel
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\$500-1,000

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Qualifacts
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Rod Willaman
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Patricia Nicoletta

\$50-100

Anakin Shisler
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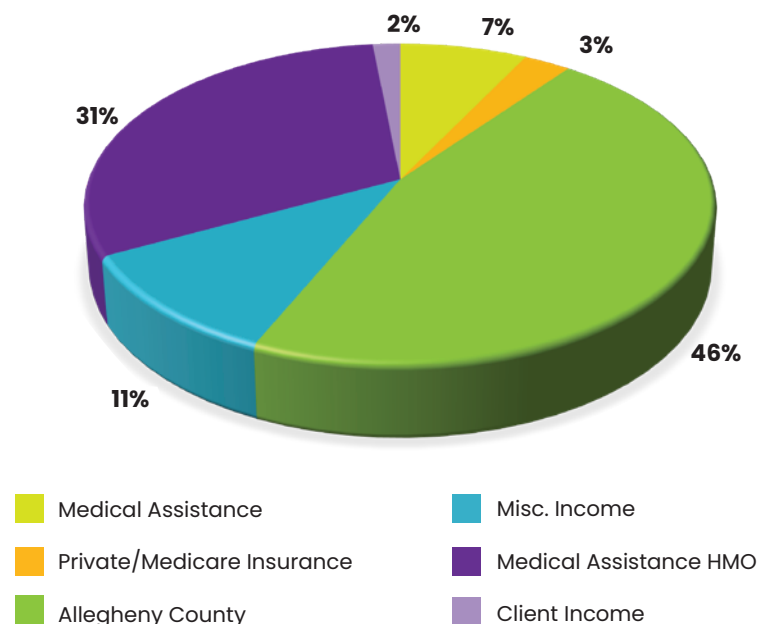
\$50-100 (CONTINUED)

James Wood
Jeremy Funkhouser
Colleen Stearns
Sue Coyle

\$0-50

Clifton Schreiber
John Fuller
Chetan Bhardwaj
Gina McCallister
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Distribution of Revenue



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Dennis Wang, Secretary

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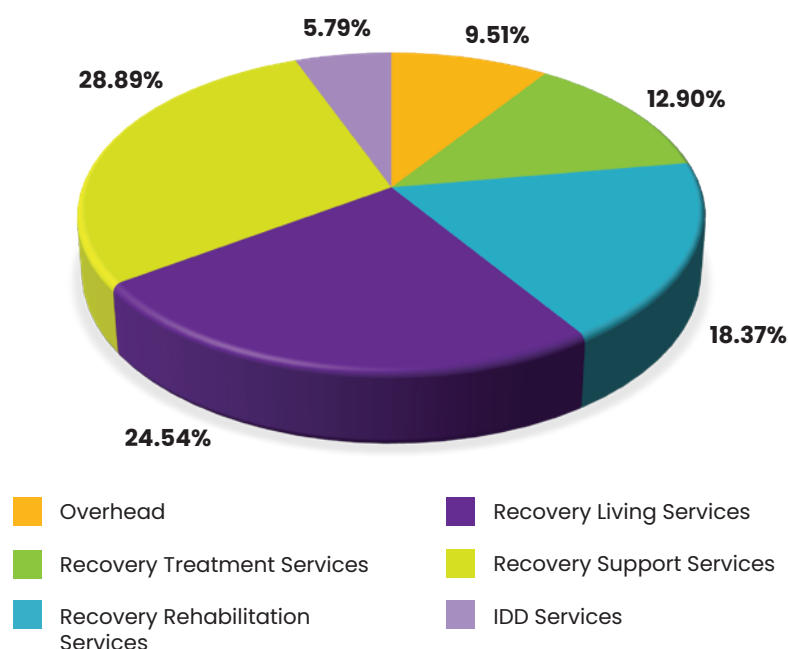
Patricia Nicoletta

Marilyn Sullivan

Rod Willaman

Jeremy Funkhouser

Distribution of Expenditures



CONTINUE THE IMPACT

The support of our community helps Chartiers Center continue strengthening our ability to plant hope and nurture improvement. If you would like to be part of this work, we invite you to scan the QR code or visit ChartiersCenter.org to learn more about ways to support our mission.



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